

FidelityLife

customised BA training

REDVESPA EXPERTISE



TRAINING &
DEVELOPMENT



CAPABILITY
UPLIFT



TEAM
BUILDING



IIBA
ALIGNMENT

OUR STRENGTHS



SKILL AND
CAPABILITY OF
OUR BA GROUP
BOTH GILLES AND
PAUL PERFORMED
TRAINING



BREADTH AND
DEPTH OF BA
CAPABILITY



MODULAR
COURSE
CREATION -
ENABLING OUR
CLIENTS TO PICK
AND CHOOSE



BALANCED,
PRAGMATIC
COURSE DESIGN



COMBINATION OF
REFRESHER AND
CHALLENGED
/ STRETCH IN
KNOWLEDGE
FOR ATTENDEES

context

Fidelity engaged Redvespa to provide targeted training for their BA team, with a specific focus on refreshing BA skills and Agile methodology.

approach

Redvespa worked with the Fidelity Life team to identify which elements from our training catalogue would be useful, relevant and beneficial. This was completed by conferring with the BA Practice Lead and a Senior BA, to ensure that an emphasis was placed on specific areas that the BAs wanted to address.

We customised our Agile training, using one of our Senior Consultants certified in Agile Methodology. The Agile training, plus two other business analysis courses were packaged into a 3 day training program, over a period of a month.

result

The attendees performed a course evaluation at the end of the training, providing an average Net Promoter Score of 9 for each day, and an overall score of 9 for the overall course. Redvespa is incredibly proud of our delighted customers!

Comments provided by the attendees:

- “Very knowledgeable, gave good real world examples”
- “Very informative”
- “Very clear delivery”
- “Kept us on Track, made us think, VERY knowledgeable”

What next? The client wants to continue the Agile learning and development, particularly Scrum. Our Agile partners, Nomad8 have been engaged to deliver this for them. The learnings are used to collaborate among Stakeholders to deliver value to customers in frequent increments with consistent reflection and adaption.